

KUDAKWASHE VERAH

DATA, SYSTEMS & OPERATIONS PROFESSIONAL

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PERSONAL SUMMARY

Data, systems and operations professional with experience spanning business intelligence, SQL reporting, technical problem-solving and client-facing consulting. Combines an industrial engineering background with practical experience supporting reporting environments, improving data access and coordinating business operations.

CORE CAPABILITIES

- **Strategy & Improvement:** Systems thinking, Process improvement, Root-cause analysis, Requirements investigation, KPI design, Business analysis
- **Data & Decision Support:** Power BI, SQL, DAX, Power Query, Data modelling, Reconciliation, Data quality, ETL
- **Delivery & Innovation:** Stakeholder management, Data integration, API integration, Python, Azure, Applied AI, Training & mentoring

EXPERIENCE

Business Process Consultant

WGH Consult | Pretoria, South Africa

Jan 2024 - present

- Mapped and redesigned a recurring HR reporting process using Industrial Engineering methods and a Power BI-assisted workflow, resulting in an 89% reduction in reporting-cycle time.
- Support reporting operations across approximately 9 active clients, 28 systems and 80+ production reports, covering HR, IT and finance.
- Work across client reporting environments to understand system structures, maintain reporting logic, investigate data issues and translate business requirements into technical solutions.

Independent BI and Operations Consultant

Remote

Aug 2025 – Sep 2026

- Delivered reporting initiatives from stakeholder requirements through implementation and enhancement across Finance, Retail, HR, ICT and Operations to one client in the telecommunications/ICT sector.
- Developed executive and operational reporting that supports customer analysis, management decisions and investigation of inventory weaknesses.

EARLIER EXPERIENCE

Die Werf Body Corporate | Systems & Property Operations

Jan 2022 – Jul 2024

- Led migration to a safer digital access-control system serving 90+ residents; administer access infrastructure and resident data while coordinating issue resolution across residents, security personnel, and trustees.

EPI-USE Africa | Workforce Management Intern

Jul 2022 – Oct 2022

- Translated mock business requirements into three configured UKG Dimensions implementation solutions, building practical experience in workforce-management systems and requirements-driven solution design.

Schweppes Zimbabwe Limited | Industrial Engineering Intern

Dec 2020 – Feb 2021

- Used data collection, exploratory analysis, and root-cause analysis to investigate raw-material waste on the Coca-Cola Minute Maid production line; presented data-backed recommendations with estimated potential savings of approximately US\$10,000.

EDUCATION

Master of Science in Business Analytics and Applied AI

Quantic School of Business and Technology | In progress

Expected 2027

Bachelor of Engineering Technology in Industrial Engineering

Tshwane University of Technology | Pretoria, South Africa

Dec 2024